



Motherboard battery: shipping & setup

Read this if your handover says the battery is excluded

Some carriers or routes restrict PCs containing a motherboard coin-cell battery. When necessary, we may ship with that battery removed and excluded from the entire parcel. This is not required for every shipment. We will explain the arrangement and obtain your agreement before dispatch, including the replacement battery, installation help and any agreed costs.

1 Check your build-specific handover

Your handover or portal will confirm whether the battery is included and identify the correct replacement. Many desktop boards use a CR2032 3V lithium coin cell; confirm the type for your actual motherboard. Do not assume it has been removed simply because this general notice is supplied.

2 Contact us before opening the PC

If installation is needed, arrange support first. Keep the PC switched off and unplugged from AC power while working inside. Follow the motherboard manual and our build-specific instructions. Do not open the power supply. Contact us if the battery holder is difficult to access or you are unsure.

3 Restore settings only if needed

Removing the battery may reset the date, time and BIOS/UEFI settings. Windows and files on the storage drive should remain intact. Removing a battery does not itself erase the installed BIOS firmware or require a BIOS update. We can guide you through the necessary settings and first startup.

4 Get help from CoreNext Studio

Contact contact@corenextstudio.com or use your private customer portal. With your permission, remote support such as AnyDesk can help while Windows is running. BIOS screens and restarts require separate phone/video guidance; remote desktop software cannot control the BIOS.

Shipping confirmation

Battery removal does not guarantee carrier acceptance. Carrier approval, packaging, the final cost and payment must be confirmed before shipment. Any extra charges require your agreement. This notice does not reduce your accepted order terms, support coverage or legal rights.